

People Accessing Care Teams - PACT

Services provided	Description	Description
Harm reduction	 Drop in services Case management and support for withdrawal management Distribution of harm reduction kits 	 Assistance in food support, substance use treatment, clothing and housing Community health and social service referrals
Chiropody/Assessment & screening	 Diabetic Foot Assessments Sport Injuries Rheumatology Biomechanical Assessment and Gait Analysis 	 Podiatric Soft Tissue Surgery Dermatological Issues (Warts/Corns/Callus) and Wound care
Foot Care Community support & social services	 Corns , calluses, fungal nails, cracked and dry heels Forms and documents: Passport, OTD Program, Housing Connections/Housing, Citizenship/Immigration, CAS File Removal, Social Insurance, Birth Certificates 	 Involuted Nails, ingrown nails, clipping and filing Forms and documents: OHIP Card, OW, ODSP, Pension Benefits, Social Service appointments, Pardons, Police Complaints, and Legal referrals
COPD education & Smoking cessation	 Diagnostic screening: pulmonary function tests COPD Program and smoking cessation Respiratory medication and inhaler training 	 Counseling for parents of children with asthma Self-management support
Diabetes education & management (RN & RD)	 Adults with Type II diabetes Adults with pre-diabetes (i.e. impaired fasting glucose, impaired glucose intolerance) 	 Adults with insulin/GLP-1 Analog Please fill out the Diabetes Education (DEP) Referral Form
International Board Certified lactation consultant	 Support for new and expectant families Care and counseling for clients wishing to breastfeed their babies 	 Individual appointments as well as Breastfeeding support group Breastfeeding clinic (Walk –in)
Registered Kinesiologist (Exercise)	 Functional and fitness assessments Exercise prescription; cardiovascular and muscular strengthening Postural and balance evaluation and education 	 Post - rehabilitation maintenance Pain and chronic disease management
Registered dietitian	 High cholesterol and /or HTN, Food allergies Weight management (i.e. weight loss, weight gain). Meal Planning Digestive issues (e.g. heart burn, reflux, constipation, diarrhea, irritable bowel syndrome, diverticulitis, etc.) 	 Prenatal nutrition (i.e. healthy eating during pregnancy) Infant toddler, child nutrition (e.g. failure to thrive, low weight gain, overweight, picky eater)
Sexual health clinic (Walk-in)	Birth control, Sexuality and relationship counseling HIV/ STD testing and treatment, pregnancy testing	Low cost birth control, free condoms, and emergency contraceptive pills
Social worker/Therapist	 Confidential counselling sessions for individuals, couples and family therapy for clients 13 years and above, seeking help with managing emotions, chronic mental & physical health issues Group counselling, case management and advocacy services 	 Psychoeducational workshops, self-management groups, therapy and community-based groups Eclectic approach using components of: CBT, narrative therapy, DBT, mindfulness based stress reduction, solution-focussed therapy, emotional-focused therapy, and harm reduction
Physiotherapy	 Musculoskeletal injuries: arthritis, fracture management Obesity Management- low back pain, shoulder pain, repetitive injuries Fall prevention, Stroke Rehabilitation 	 Pelvic Health Rehabilitation , Ergonomic Education Pre-, post-natal/pre-post operative rehabilitation management Workplace injury and Gait training and mobility aids training
Tele ophthalmology (TOP)	Diabetic Eye Screening for Retinopathy	Screenings include; Visual Acuity Test, Ocular Pressure measured , Photograph of pupil